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COMMONWEALTH OF VIRGINIA

STATE CORPORATION COMMISSION

AT RICHMOND, MARCH 4, 2003

COMMONWEALTH OF VIRGINIA, ex rel.

STATE CORPORATION COMMISSION

Ex Parte: Establishment of a
Performance Assurance Plan for
Verizon Virginia Inc.

CASE NO. PUC-2001-00226

PROCEDURAL ORDER ON PROPOSED REVISIONS
TO THE PERFORMANCE ASSURANCE PLAN OF
VERIZON VIRGINIA INC. FILED
FEBRUARY 13, 2003

On October 30, 2001, the State Corporation Commission ("Commission") initiated a proceeding docketed in Case No. PUC-2001-00206 to establish performance standards for Verizon Virginia Inc. ("Verizon Virginia") and further determined that it would consider all proposals for a remedy or performance assurance plan for Verizon Virginia in a separately docketed case, PUC-2001-00226, which was established by Preliminary Order in this case on November 9, 2001.

On July 18, 2002, the Commission approved and adopted Verizon Virginia's performance assurance plan effective October 1, 2002 (hereinafter "VA PAP").

On February 13, 2003, Verizon Virginia filed a notice letter and proposed revisions of the VA PAP with the Commission. In accordance with the VA PAP, the proposed revisions are based

on changes to the New York Performance Assurance Plan ("NY PAP"). In the notice letter, Verizon Virginia requested that the Commission establish a comment cycle to allow Verizon Virginia and other interested parties to comment on whether the proposed revisions should be incorporated into the VA PAP and to comment on a proposed implementation date for any revisions.

The Commission notes that the proposed revisions were derived from revisions to the NY PAP, approved by the New York State Public Service Commission ("NY PSC") on January 24, 2003.¹ On February 3, 2003, Verizon New York Inc. ("Verizon NY") filed a revised NY PAP with the ordered revisions with the NY PSC. On February 11, 2003, Verizon NY filed minor corrections to these revisions to the NY PAP with the NY PSC. The proposed revised VA PAP incorporates the latest NY PAP revisions into the VA PAP. The proposed revised VA PAP also identifies the effective date of the revisions, removes the Flow-Through "ramp-up" footnotes, and makes a small number of other corrections to the document.

NOW THE COMMISSION, upon consideration of the notice letter, the provisions of the VA PAP approved herein, and applicable law, is of the opinion that Verizon Virginia's request for notice and opportunity to comment should be granted.

¹ Petition filed by Bell Atlantic-New York for approval of NY PAP, filed in C97-C-0271 on January 24, 2003, order amending NY PAP in NY PSC Case No. 99-C-0949. A copy of the NY PSC's order and related documents can be found at http://www.dps.state.ny.us/Case_99C0949.htm.

Accordingly, IT IS ORDERED THAT:

(1) On or before March 31, 2003, Verizon Virginia and any other interested parties may file comments on whether the proposed revisions filed on February 13, 2003, should be incorporated into the VA PAP and on any proposed implementation date for any such proposed revisions.

(2) On or before April 18, 2003, Verizon Virginia and other interested parties may file any reply comments.

(3) This case shall be continued.